



**L.J. Barton  
Mechanical Inc.**  
Reliable. Resourceful. Responsive.

## VISIT/SERVICE RESPONSE FORM

1341 Osprey Drive Unit 4  
Ancaster, ON L9G 4V5

T 905-304-1976  
888-705-1055  
F 905-304-1607  
E info@ljbarton.com

What was the purpose of your visit/service?

Date & Time:

Was the service you received today provided to you in an accessible/professional manner?  
 YES    NO    N/A  
 If no, please explain:

Did you have any problems accessing goods or services at this location?  
 YES    NO    N/A  
 If no, please explain:

Overall, did the service you receive:  
 Exceed your expectations?  
 Meet your expectations?  
 Not meet your expectations?  
 Very poor?

Please comment:

Rate your level of satisfaction with the staff member and the service you received:

Staff was:	Rating:
Helpful	
Courteous	
Knowledgable	
Well Informed	
Service was:	Rating:
Timely	
Professional	
Consistent	
<i>1=Very Satisfied; 2=Satisfied; 3=Neutral; 4=Dissatisfied; 5=Very Dissatisfied</i>	

Can you suggest methods of enhancing our services to you?

Would you like a response?  
 YES    NO

Name:

Address:

Postal Code:

Telephone:

Email Address: